



# PROTECTION OF PERSONAL INFORMATION POLICY

## PERSONAL INFORMATION

Personal information is collected only when an individual knowingly and voluntarily submits information. Personal Information may be required to provide an individual with further services or to answer any requests or enquiries relating to this service.

It is the entity's intention that this policy will protect an individual's personal information from being prejudiced in any way and this policy is consistent with the privacy laws applicable in South Africa.

The entity collects, stores and use the personal information provide by an individual, in order to provide an investment.

## USE OF INFORMATION

The entity FSP needs to collect personal or other information:

- For the detection and prevention of fraud, crime, money laundering or other malpractice
- Conducting market or customer satisfaction research
- For audit and record keeping purposes
- In connection with legal proceedings
- Follow an individual's instructions
- Inform an individual of services
- Make sure the entity's business suits the individual's needs

Personal information that an individual submits is used only for the purpose for which it was intended. Copies of correspondence that may contain personal information, is stored in archives for record-keeping and back-up purposes only.



The entity will not, without an individual's consent, share information with any other third parties, for any purposes whatsoever.

## **SECURITY**

The entity strives to ensure the security, integrity and privacy of personal information submitted. The entity will review and update its security measures in accordance with future legislation and technological advances. Unfortunately, no data transmission over the Internet can be guaranteed to be totally secure, however, the FSP will endeavour to take all reasonable steps to protect the personal information, which an individual submits to the entity or to the entity's online products and services. The entity will at all times set the highest standards to ensure the integrity of their systems.

The entity may engage with other organisations to provide support services to the entity. Third Parties are obliged to respect the confidentiality of any personal information held by the entity. A Service Level agreement is in place with all Third parties to ensure adherence to all Privacy Policies.

The entity's employees are obliged to respect the confidentiality of any personal information held by the entity. All employees are required to sign an employment contract which includes a confidentiality clause.

The entity will not reveal any personal information to anyone unless:

- It is compelled to comply with legal and regulatory requirements or when it is otherwise allowed by law
- It is in the public interest
- The entity needs to do so to protect their rights

The entity endeavours to take all reasonable steps to keep secure any information which they hold about an individual, and to keep this information accurate and up to date. If at any time, an



individual discovers that information gathered about them is incorrect, they may contact the entity to have the information corrected.

The entity recognises the importance of protecting the privacy of information collected about individuals, in particular information that is capable of identifying an individual ("personal information").

## **CONTACT INFORMATION**

Any questions relating to the entity's privacy policy or the treatment of an individual's personal data may be addressed to the contact details below:

Information officer: Ameer Cajee

Telephone number: 081 739 3115

Postal address: 49 Glenhove Rd, Melrose Estate, Johannesburg, 2196.

Physical address: 49 Glenhove Rd, Melrose Estate, Johannesburg, 2196.

Email address: [info@afripcrypt.io](mailto:info@afripcrypt.io)

Website: [afripcrypt.io](http://afripcrypt.io)

## **TREATING CUSTOMERS FAIRLY (TCF)**

The principals of TCF are well established in our business practice and it is a principal that we embrace. Should you be interested in the details of TCF, please click on the link below or request for a copy of the TCF Policy.

[https://www.fsb.co.za/Departments/fais/Documents/TCF Small FSP Guide.pdf](https://www.fsb.co.za/Departments/fais/Documents/TCF%20Small%20FSP%20Guide.pdf)